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D&B360 Batch for Oracle On Demand CRM

Informatica Upgrade Guide

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About this Guide

Audience and Purpose

This guide is for D&B360 Batch for Oracle On Demand CRM customers who are preparing for the Informatica upgrade.

Conventions

NOTE: Notes mean *reader take note* and provide helpful suggestions.

IMPORTANT: Important Notes mean *reader be careful*. In this situation, you might do something that could result in loss of data.

In sections that include instructions for using the graphical user interface (GUI):

- Text in **bold** indicates the name of a window, tab, field, area, or button that you click or interact with.
- Text in `monospace` indicates a directory path or a command that you need to type in the command-line interface.

Navigating in the PDF

NOTE: To download the free, latest version of Adobe Reader, go to this web site: http://get.adobe.com/reader/.

1. To return to the page you were on after you click a cross reference link, press **Alt + Left Arrow**.
2. To return to the first page of the document, press the **Shift + Home**.
3. To navigate in the PDF file or change the Adobe Reader settings, on the Adobe Reader menu, select **View > Page Navigation, Page Display,** and **Zoom.**

Introduction

We are very excited to announce that we are upgrading our Batch infrastructure to meet your requirements in a better way. That's why, in the upcoming days, we are going to be upgrading the Informatica Platform to the latest release.

This step-by-step guide will walk you through the required set of steps to prepare for the Informatica Upgrade. You should follow these steps if you are using D&B360 Batch functionality. Not doing so may result in the malfunctioning of the D&B360 Batch Match and Refresh process.

If you need help or have any questions, contact the D&B360 Support Team by opening a support ticket using the following link:
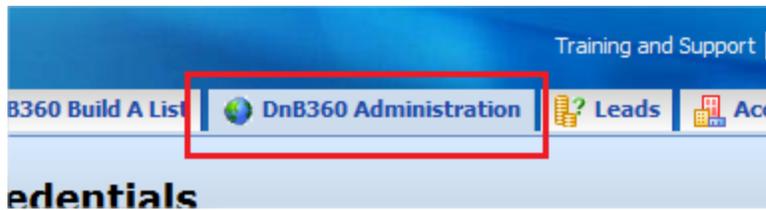
http://dnbus.force.com/support?prod=DNB360

Post Upgrade Steps

The following steps may be performed beginning, May 4, 2015, once the Informatica platform is upgraded.

Not following these steps will result in the malfunctioning of the D&B360 Batch feature.
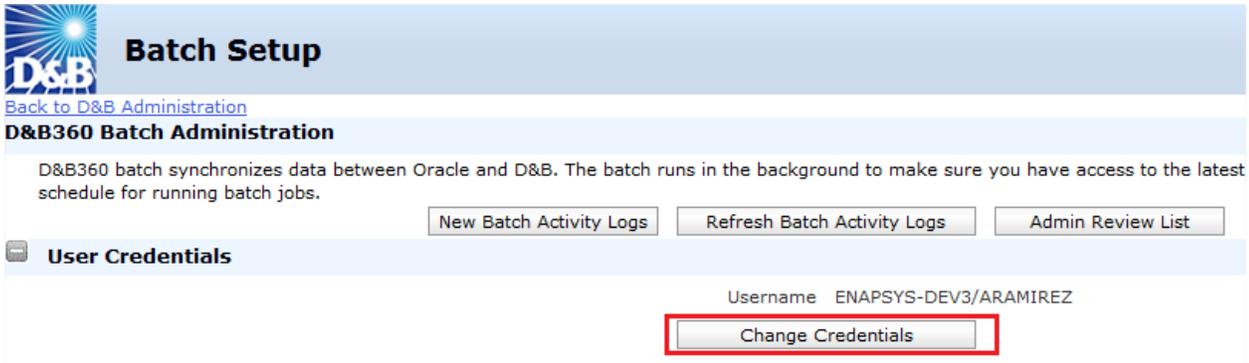
Recreate the Connection
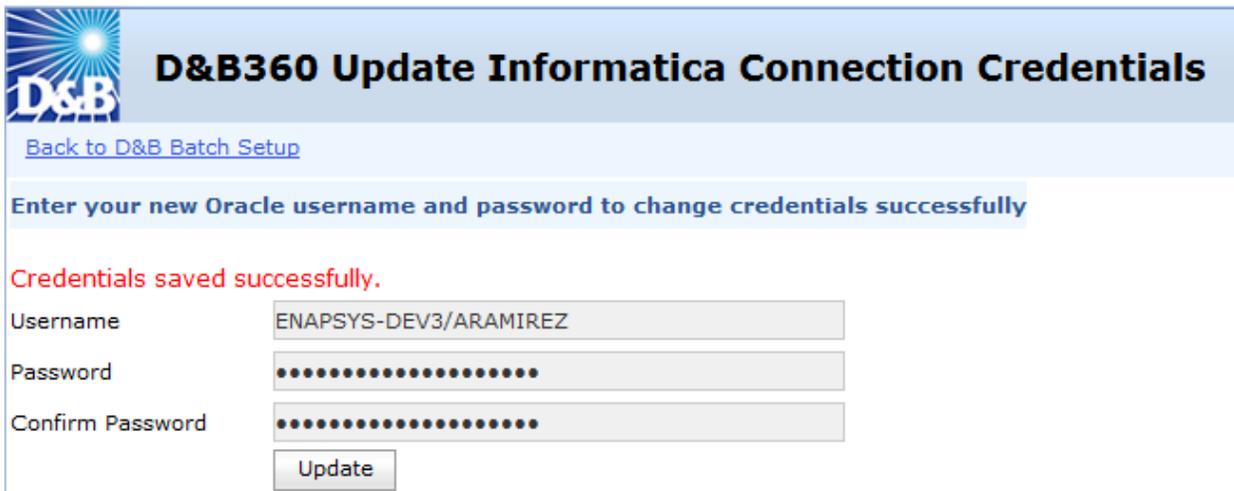
1. Go to D&B360 Administration.

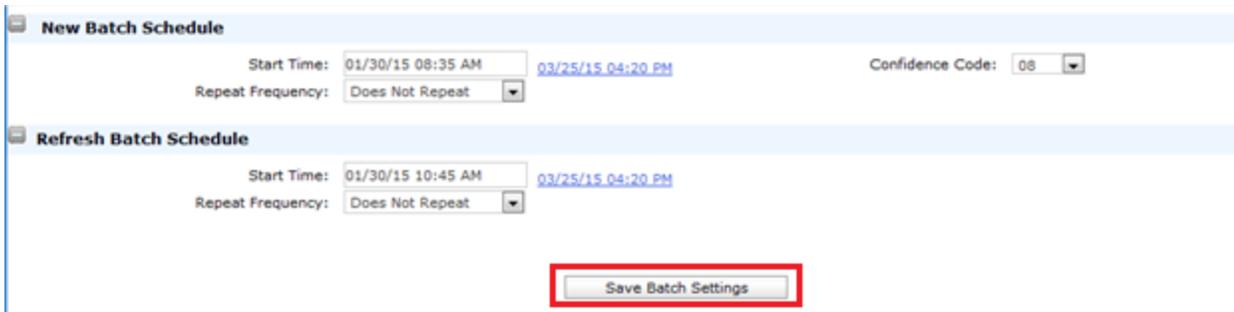2. At the bottom of the screen, click Batch Setup.

3. Click Change Credentials.

4. Enter the Oracle Username and Password. Click Update. Then go back to Batch Setup.

5. Review the New and Refresh Batch Schedules. Click on Save Batch Settings to finish.

Congratulations! You have successfully upgraded your connections to the new infrastructure.

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